User-level performance in WLAN hotspots

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Abstract. This paper presents a novel performance analysis of the downlink of WLANs carrying TCP traffic. We first provide a packet level analysis that accounts not only for the interaction between TCP and the IEEE 802.11 MAC protocol, but also for the different radio conditions experienced by various users. We then study the quality of service as perceived by users, i.e., we characterize the mean transfer time of data flows (web pages, files, etc.). The latter performance metric and its evaluation can then be used to design efficient dimensioning rules. The derived analytical results are validated through simulations.

1 Introduction

IEEE 802.11 [1] is the most popular standard for wireless LANs. To correctly dimension such networks, we need to understand the three-way relationship between radio capacity, traffic demand and realized quality of service. In this paper we consider this relationship under the assumption that traffic consists wholly of data transfers (Web pages, files,...), corresponding to the most common use of WLANs today. We seek to evaluate how the mean transfer time or, equivalently, the expected flow throughput depends on traffic intensity. This would allow a network designer to decide how many access points would be necessary at a hotspot, for example.

We consider a WLAN running the Distributed Coordination Function (DCF) MAC protocol and assume traffic consists of TCP flows transmitting data from the access point to users together with acknowledgement packets flowing in the reverse direction. The number of concurrent flows is a random process resulting from a potentially large user population initiating finite transfers according to a certain stochastic process. The proposed method can be applied to other traffic configurations, however, including flows transmitting data from users to the access point.

A first step in deriving flow-level performance results is to understand performance realized by DCF at packet level (i.e., when the number of data flows is fixed). This issue has been extensively addressed in the literature starting with the seminal paper by Bianchi [4]. Assuming a fixed number of saturated sources (i.e., the sources always have data to send) compete for the use of the channel, a decoupling assumption is applied to evaluate the stationary probability a source attempts to use the channel by solving a fixed-point equation.

The approach has been generalized to account for non-saturated sources and service differentiation realized with the IEEE 802.11e standard [6,14]. However, these results can not be directly applied to predict the throughput of TCP flows: unlike resources in wireline or traditional cellular access networks, the same WLAN medium is used for the transmission of both TCP packets
and corresponding acknowledgements (acks). These transmissions interfere and the impact of ack feedback is not negligible.

This issue has already been studied to some extent through simulation [9,5]. A very simple analytical model is proposed in [12] to account for the interactions between TCP and DCF in case where all users experience the same radio conditions (i.e., they all have the same transmission rate, equal to 1, 2, 5.5 or 11 Mbit/s in case of IEEE 802.11b). Our model accounts more accurately for these interactions and is valid when users experience different radio conditions.

WLAN performance at flow level has so far received little attention. The authors of [11] give an explicit formula for the mean flow transfer time, but they do not account for the feedback traffic. In [12], the transmission of TCP acks is taken into account but the fact that all users have the same radio conditions greatly simplifies the analysis since performance is then insensitive to detailed traffic characteristics such as the distribution of flow sizes. In the more realistic setting where users have different radio conditions, the system looses this insensitivity property and an exact performance analysis appears intractable. To get around this difficulty, we apply stochastic comparisons (as in [3]) to derive an insensitive lower bound of the relevant performance parameter. This bound can be used to dimension realistic WLAN hotspots supporting data traffic generated by users with different radio conditions.

The considered MAC protocol and the system and traffic parameters are described in the next section. We then provide analytical formulas for the instantaneous throughput of TCP connections and apply these results to derive a conservative estimate of the mean flow transfer time. We conclude the paper by presenting numerical experiments that compare the analytical evaluations with the results of simulations.

2 Protocol and models

2.1 CSMA/CA and the DCF function

The fundamental access method of the 802.11 MAC is the Distributed Coordination Function known as Carrier Sense Multiple Access with Collision Avoidance (CSMA/CA) [1].

**CSMA/CA Principles.** A source running the DCF is either in a contention phase or in a transmission phase.

Contention phase: The source runs a back-off timer. It is set when the source becomes active, after a successful or unsuccessful packet transmission. At each of these epochs, the back-off timer is $SLOT \times U$, where $U$ is an integer uniformly chosen in the range $[0, CW - 1]$ and where $CW$ is an integer called the contention window. $CW$ lies between $CW_{\text{min}}$ and $CW_{\text{max}} = \alpha^m CW_{\text{min}}$, where $\alpha$ refers to the multiplicative factor (equal to 2 in the IEEE 802.11b). For the first transmission or after a successful transmission, $CW = CW_{\text{min}}$. After an unsuccessful transmission, $CW$ is multiplied by $\alpha$ if $CW \neq CW_{\text{max}}$ or remains unchanged otherwise. When the medium is sensed idle during a slot, the source decrements its back-off timer, when it is sensed busy, the timer is frozen. When the channel is sensed idle again for a $DIFS$, the timer is reactivated. When it reaches zero, the source attempts to use the channel.

Transmission phase. When the back-off timer reaches zero the source sends a packet (including the PLCP preamble and all headers). If the receiver successfully receives the packet, it waits for a $SIFS$ and then transmits an acknowledgment to the source. When a packet is not acknowledged, the source considers that a collision occurred.
Virtual Carrier sense. In a system with hidden nodes (i.e. non-interfering stations but in the range of transmission of a common third station), frequent collisions may occur. For such deployments, IEEE 802.11 supports optionally the exchange of short control frames before the transmission of a complete data frame. In this scheme, once the sender gets access to the medium, it first send a Ready To Send frame (RTS) to the given receiver and waits for receiving a Clear To Send frame (CTS) from it before starting the transmission of the data frame. This allows the detection of collision without sending the complete data frame.

The Point Coordination Function (PCF). To completely avoid collisions, the access point could implement the PCF, enforcing a contention free period. In that case the performance analysis is greatly simplified due to the absence of collision. Unfortunately, the PCF has been so far very rarely implemented by manufacturers. Due to lack of space, we do not provide a performance analysis of the PCF.

2.2 System parameters

Flow classes and radio conditions. In the following, we consider TCP data packets of constant size σ, equal to 1000 bytes for numerical evaluations. This assumption is not crucial, and generally distributed packet sizes may as well be considered. TCP acks are of size σ_{ack}. TCP flows are classified according to the transmission rate $R_i$ depending on the radio conditions of the corresponding users. We consider $I$ classes of flows of respective data rates $R_1, \ldots, R_I$. Classes are ordered such that $R_1 \leq \ldots \leq R_I$. In IEEE 802.11b, we consider 4 classes of rates 1, 2, 5.5 and 11 Mbit/s.

Durations of successful transmissions. The transmission time $T_i$ of a packet of size $S = \sigma$ or $\sigma_{ack}$ for a user with data rate $R_i$ depends on whether or not the RTS/CTS mechanism is implemented.

Without RTS/CTS:

$$T_i = DIFS + t^{pr} + \frac{h + S}{R_i} + SIFS + t^{pr} + \frac{ack}{R_i};$$

With RTS/CTS:

$$T_i = DIFS + t^{pr} + \frac{\sigma_{RTS}}{R_i} + SIFS + t^{pr} + \frac{\sigma_{CTS}}{R_i} + SIFS + t^{pr} + \frac{h + S}{R_i} + SIFS + t^{pr} + \frac{ack}{R_i}.$$

DIFS and SIFS are the InterFrame spaces, $t^{pr}$ represents the time to transmit the PLCP preamble and the physical header, $h$ denotes the MAC and TCP header (74 bytes), $ack$ is the size of a MAC acknowledgement and $\sigma_{RTS}$ is the RTS packet length.

Durations of collisions. Without the RTS/CTS mechanism, the duration of a collision depends on whether it involves a data packet or only TCP acks. In the first case, the duration is given by:

$$T_{i}^{\text{col}} = DIFS + t^{pr} + \frac{h + \sigma}{R_i};$$

In the latter case, let $i$ be the smallest flow class involved in the collision. The duration of the collision is:

$$T_{i}^{\text{col, ack}} = DIFS + t^{pr} + \frac{h + \sigma_{ack}}{R_i}.$$
We have implicitly assumed that the duration of a collision involving a data packet is always greater than that of a collision involving TCP acks only (whatever the flow classes). This assumption is valid with the IEEE 802.11b parameters.

With the RTS/CTS mechanism, the duration of any collision is:

\[ T_{i}^{col, rts} = DIFS + t_{pr} + \frac{\sigma_{rts}}{R_i} \]

2.3 Traffic assumptions and performance metrics

We consider \( I \) classes of TCP flows generated on the downlink from the access point to receivers. Flows of class \( i \) are generated according to a Poisson process of intensity \( \rho_i \) and are of sizes i.i.d. with general distribution and of unit mean. Packets corresponding to a class-\( i \) flow are transmitted at rate \( R_i \). The number of active class-\( i \) flows is randomly varying and is denoted by \( x_i \). In the following we use the notation \( \mathbf{x} = (x_1, \ldots, x_I) \) and \( x = \sum_i x_i \).

Remark: This approach can be generalized to the case where flows are generated within sessions, a session being an arbitrary succession of data flows separated by periods of inactivity, provided sessions are generated according to a Poisson process [2]. The approach can also be generalized to the case of a finite and fixed number of users alternating between flow transfers and periods of inactivity.

In case of data traffic, the performance perceived by users is defined by the mean time to transfer a flow, \( E[S_i] \). Alternatively, we can measure performance through the mean flow throughput defined for class-\( i \) flows by \( \gamma_i = 1/E[S_i] \).

3 Packet-level performance

We first provide a performance analysis at packet level in a general setting where \( x \) sources compete for the use of the radio channel. The analysis is similar to that used by Bianchi [4]. Then, we apply this analysis to compute the instantaneous throughput obtained by each TCP flow on the downlink.

3.1 The decoupling assumption and the fixed point approach

We consider \( x \) competing sources and compute the stationary probability a source attempts to use the channel at time epochs when the back-off timers are decremented.

The decoupling assumption. It proves extremely difficult to analyze the performance of CSMA/CA without any simplifying assumption. The basic assumption is that of decoupling: at the stationary regime, a given station will attempt the channel independently of the behavior of the other stations. Let \( p \) be the stationary probability a station attempts to use the channel. Then a station gains access at rate \( r = p(1 - p)^{x-1} \). This assumption, initially used by Bianchi [4], has been widely used by other authors. Its validity has never been addressed theoretically, but it surprisingly leads to tight approximations of the performance [4,11]. The analysis focuses on the behavior of one particular station at the instants when the back-off timer of the station changes.

The fixed point approach. Under the decoupling assumption, the performance analysis is equivalent to solving a fixed point equation. In the stationary regime, each station attempts to
use the channel with probability \( p \). Using this probability, the evolution of the contention window is studied via a Markov chain. The considered Markov chain represents the back-off timer at the instants when its value changes. Studying the stationary regime of this chain, the probability the back-off timer is zero, \( p' \), can be obtained as a function of the back-off parameters and \( p \). This probability must coincide with the probability \( p \). The latter is then obtained through a fixed point equation. We do not provide details of the analysis, as it is a straightforward generalization of Bianchi’s analysis.

Denote by \( c \) the stationary probability a collision occurs when the considered station attempts to use the channel. Then,
\[
c = 1 - (1 - p)^{x-1}. \tag{1}
\]

Now, the stationary distribution of the Markov chain representing the back-off timer results the following probability of transmission:
\[
p = \frac{2(1 - \alpha c)}{(CW_{\min} + 1)(1 - \alpha c) + CW_{\min}(\alpha - 1)c(1 - (\alpha c)^m)} \tag{2}
\]

It can easily be shown that the set of equations (1) and (2) has a unique solution in \((0, 1)\).

When the number of sources becomes very large, the access probability is provably very small, which implies that \( c \approx 1/\alpha \). In this case, \( p \approx \ln(\alpha/(\alpha - 1))/x \).

### 3.2 Throughput of permanent TCP flows

Consider now \( x \) downlink TCP flows. The downlink transmission competes with the transmission of TCP acks on the uplink. The performance evaluation is complicated here by the interaction between the MAC protocol and TCP. Again, it proves impossible to derive an analytical model without simplifying assumptions. We assume here that the TCP window is fixed and equal to one packet. It is difficult to predict whether or not this assumption is conservative, but simulation results in [6, 13] suggest that it can be a bit optimistic. We will further investigate this issue in future work. A similar assumption has been made in [13], but we provide a more precise analysis of the system (in [13], the authors further assume that each receiver has a TCP ack to transmit with probability 1/2, which is debatable in view of the following analysis).

We now analyze the evolution of the number of competing sources. Denote by \( y(t) \) the number of receivers having a TCP ack to transmit at time \( t \). We study the behavior of \( y(t) \) at epochs of time where a source (or more) attempts to use the channel. Let \( t_n \) be these epochs. Then, \( y(t_n) \) is a Markov chain with the following transition probabilities:
\[
q_{00} = 1 - p_1, \quad q_{01} = p_1, \quad q_{xx} = 1 - xp_x(1 - p_x)^{x-1}, \quad q_{xx-1} = xp_x(1 - p_x)^{x-1},
\]
and for \( 0 < j < x \),
\[
q_{jj} = 1 - (j + 1)p_{j+1}(1 - p_{j+1})^j, \quad q_{jj+1} = p_{j+1}(1 - p_{j+1})^j, \quad q_{jj-1} = jp_{j+1}(1 - p_{j+1})^j.
\]

These transition rates are obtained assuming that when the number of stations having something to transmit is \( j \), the probability a source attempts to use the channel is \( p_j \), given solving (1)-(2). An invariant measure of the Markov chain \( \pi^x \) is:
\[
\pi_j^x = \begin{cases} \frac{1}{xp_x(1 - p_x)^j}, & \text{if } j < x, \\ \frac{1}{xp_{j+1}(1 - p_{j+1})^j}, & \text{if } j = x. \end{cases}
\]
Note that the evolution of the process $y(t)$ depends on the numbers of flows of class $i$, $x_i$, through their sum $x$. Now fix the state $y(t) = j$. When a transmission occurs with success (a data packet or a TCP ack), the probability that it corresponds to a class-$i$ connection is $x_i/x$. When a collision occurs involving $n$ sources, the duration of the collision is $T_{i}^{\text{col}}$ with probability proportional to $(x_i/x)(\frac{j}{n})$. The duration of the collision is $T_{i}^{\text{col,ack}}$ with probability proportional to

$$\alpha_{n}(i, x) = \sum_{k=1}^{n/x_i} \binom{n}{k} \left( \frac{x_{i+1}}{x} \right)^{k} \left( \frac{x_{i+1}}{n-k} \right)^{n-k},$$

where $x_{i\rightarrow} = \sum_{k=i}^{i} x_k$. Note that $\alpha_{n}(i, x)$ does not depend on $y(t)$ but on $n$ only. We denote by $\beta_{n}(i, x) = \alpha_{n}(i, x)/\sum_{j} \alpha_{n}(j, x)$. The global stationary throughput of the system is given by:

$$\phi(x) = \frac{\sum_{j=0}^{x-1} x^j \times G_j}{\sum_{j=0}^{x-1} x^j \times P_j},$$

with:

$$G_j = p_j(1 - p_{j+1})^j \sigma,$$

for $j < x$:

$$P_j = p_j(1 - p_{j+1})^j \sum_{i=1}^{j} \frac{x_i}{x} (T_i + jT_{i}^{\text{ack}}) + (1 - p_{j+1})^{j+1} SLOT$$

$$+ \sum_{n=2}^{j+1} p_{j+1}^{n} (1 - p_{j+1})^{j+1-n} \left( \left( \frac{j}{n-1} \right) \sum_{i} (x_i T_{i}^{\text{col}}) / x + \left( \frac{j}{n} \right) \sum_{i} \beta_{n}(i, x) T_{i}^{\text{col,ack}} \right),$$

and

$$P_x = p_x (1 - p_x)^{x-1} \sum_{i} x_i T_{i}^{\text{ack}} / x + (1 - p_x)^{x} SLOT + \sum_{n=2}^{x} p_{x}^{n} (1 - p_x)^{x-n} \left( \frac{x}{n} \right) \sum_{i} \beta_{n}(i, x) T_{i}^{\text{col,ack}},$$

Finally, each TCP flow receives a throughput equal to $\phi(x)/x$. The fact that the instantaneous flow throughput does not depend on the the flow class has been pointed out in [9]. Actually, this does not imply that users with different radio conditions will experience the same QoS at flow level, as we will show in Sections 4-5.

*Homogeneous radio conditions.* When all TCP flows have the same data rate, the throughput of the system is given by (dropping index $i$):

$$\phi(x) = \frac{\sum_{j=0}^{x-1} x^j \times G_j}{\sum_{j=0}^{x-1} x^j \times P_j},$$

with for $j < x$:

$$P_j = p_j(1 - p_{j+1})^j (T + jT_{\text{ack}}) + (1 - p_{j+1})^{j+1} SLOT$$

$$+ \sum_{n=2}^{j+1} p_{j+1}^{n} (1 - p_{j+1})^{j+1-n} \left( \left( \frac{j}{n-1} \right) T_{\text{col}} + \left( \frac{j}{n} \right) T_{\text{col,ack}} \right),$$

(9)
and

\[ P_x = p_x(1 - p_x)^{x-1}T^{\text{ack}} + (1 - p_x)^TSLOT + \sum_{n=2}^{x} p_x^n (1 - p_x)^{x-n} \left( \frac{x}{n} \right) T^{\text{col,ack}}. \]  \hspace{1cm} (10)

Then, the downlink throughput converges to a positive value when the number of TCP flows tends to infinity. This limit is given by:

\[ \phi^* = \frac{\sigma \times (e + 1)}{(T + T^{\text{ack}})(e + 1) + \sum_{i=0}^{\infty} \left( \frac{1}{p_{i+1}} \right) SLOT + \sum_{n=2}^{i+1} \left( \frac{p_{i+1}}{n-1} \right)^{n-1} \left( \frac{n}{(n-1)} T^{\text{col}} + \left( \frac{1}{n} \right) T^{\text{ack}} \right) \}. \]  \hspace{1cm} (11)

4 Flow-level performance

Packet-level analysis is not sufficient to predict QoS. First because in practice, the number of active flows is not fixed but varies as new flows are initiated and others cease, and then because for data traffic, the QoS is measured at flow-level. Hence, we now investigate the performance at flow-level.

4.1 Homogeneous radio conditions

Assume all connections have the same data rate. The number \( X(t) \) of active TCP connections behaves as the number of clients in a \( M/G/1 \) Processor Sharing (PS) queue with state-dependent capacity, i.e., \( \phi(x) \) given by (8) when the number of flows is \( x \). An invariant measure for the process \( X(t) \) is given by:

\[ \pi(x) = \frac{\rho^x}{\phi(1) \ldots \phi(x)}. \]  \hspace{1cm} (12)

Then using the fact that \( \phi(x) \) tends to \( \phi^* \) when \( x \) tends to infinity, the stability condition for process \( X(t) \) is: \( \rho < \phi^* \). In case of stability, the mean flow throughput is given by Little’s formula:

\[ \gamma = \rho \times \frac{\sum_{x=0}^{\infty} \frac{\phi^x}{\phi(1) \ldots \phi(x)}}{\sum_{x=1}^{\infty} \frac{\rho^x}{\phi(1) \ldots \phi(x)}}. \]  \hspace{1cm} (13)

We will see in Section 5 that \( \phi(x) \) can be approximated by \( \phi^* \), even for a small number of flows. In that case, an approximate estimate of the mean flow throughput is: \( \gamma \approx \phi^* - \rho \).

The above performance results are insensitive to the flow size distribution, because of the well-known insensitivity property of the PS queue [14].

4.2 Heterogeneous radio conditions

When users experience different radio conditions, the TCP flows have different data rates. In that case, each TCP flow is served at rate \( \phi(x)/x \), when the system state is \( x \). The previous insensitivity property is lost and the stationary distribution depends on the flow size distributions. Thus we cannot derive exact performance results. However the system enjoys a natural monotonicity property [3] and performance bounds can be derived.
Let $\phi_i(x) = x_i \phi(x)/x$ be the service capacity of TCP flows of class $i$ when the system is in state $x$. In the following we denote by $e_i$ the unit vector with 1 in component $i$ and 0 elsewhere, for $i = 1, \ldots, I$. For $x, y \in \mathbb{R}^I$, we use the notation $x \leq y$ if $x_i \leq y_i$, for all $i$. We denote by $X(t)$ the process representing the evolution of the number of TCP flows of each class, when the system starts empty at time 0.

**Monotonicity property.** It is straightforward to verify that the following monotonicity property holds.

$$\frac{\phi_i(x)}{x_i} \geq \frac{\phi_i(y)}{y_i}, \quad \forall x \leq y : x_i > 0, \forall i. \quad (14)$$

The above property basically states that when there are fewer flows, each of them receives a greater instantaneous throughput.

Define the function $\tilde{\Phi}(x)$ as follows: $\tilde{\Phi}(0) = 1$ and for $x > 0$,

$$\tilde{\Phi}(x) = \frac{x!}{x_1! \ldots x_I!} \left( \prod_{n=1}^{x_I} \phi(ne_i) \times \prod_{n=1}^{x_{I-1}} \phi(ne_{i-1} + x_I e_I) \times \ldots \times \prod_{n=1}^{x_1} \phi(ne_1 + x_2 e_2 + \ldots + x_I e_I) \right)^{-1}.$$  

(15)

Also define the capacities $\tilde{\phi}_i(x) = \tilde{\Phi}(x - e_i)/\tilde{\Phi}(x)$, for all $i$. Finally denote by $\bar{X}(t)$ the vector of the number of flows of each class at time $t \geq 0$ starting with an empty system at time 0, and with service capacities equal to $\tilde{\phi}_1, \ldots, \tilde{\phi}_I$. Then we have by construction [3]:

$$\forall i, x, \phi_i(x) \geq \tilde{\phi}_i(x) \quad \text{and} \quad \forall t \geq 0, X(t) \leq \bar{X}(t). \quad (16)$$

The stationary distribution $\pi$ of the process $\bar{X}(t)$ and the corresponding mean flow throughputs $\gamma_i$ are known, because $\bar{X}(t)$ has been constructed so as to be a Whittle process [14]. This stationary distribution and the flow throughputs are insensitive to flow size distributions and are given by:

$$\pi(x) = \pi(0) \tilde{\Phi}(x) \prod_{i=1}^{I} \rho_i^x, \quad \gamma_i = \frac{\rho_i}{E[X_i]}, \forall i. \quad (17)$$

In view of (16): $\forall i$, $\gamma_i$ is insensitive to $\gamma_i$. We have thus derived an insensitive lower bound of the flow-level performance, useful for dimensioning purposes.

## 5 Numerical experiments

We now apply the results derived above to evaluate the performance in WLANs under the IEEE 802.11b standard. The values of the system parameters are provided in [1].

**Packet-level performance.** We first fix the number of TCP flows. The left side of Figure 1 shows the global instantaneous downlink throughput $\phi(x)$ given by (8) as a function of the number of TCP flows and when users experience the same radio conditions (the data rate is fixed at 11 Mbit/s). As mentioned earlier this throughput is well approximated by $\phi^*$ even for small number of flows. The right side of Figure 1 shows the throughput $\phi(x)$ given by (4) with 10 TCP flows.
generated by users with different radio conditions (the data rates are 2 or 11 Mbit/s). We first remark that the transmission of TCP acks strongly penalizes the flow throughput. For instance, when the radio conditions of all users are similar with a data rate equal to 11 Mbit/s, in absence of TCP acks, the flow throughput would be around 6 Mbit/s (TCP acks that represent 4% of traffic lead to an important throughput decrease (25%)). Also note that the RTS/CTS mechanism deteriorates the performance of the system. Indeed the RTS/CTS mechanism may improve the performance when the size of transmitted packets is large, which is not the case here since half of the packets are TCP acks. The analytical results are compared with results obtained through ns simulations without the RTS/CTS mechanism (please refer to [5] for a detailed description of the simulation settings).

![Graph](image)

**Fig. 1. Instantaneous downlink throughput in case of homogeneous (left) and heterogeneous (right) radio conditions**

**Flow-level performance.** Flow-level performance results are presented in Figure 2: we give the mean throughputs for flows of each class as a function of the traffic intensity. In case of homogeneous radio conditions we use the approximation derived in 4.1. In case of heterogeneous radio conditions, we assume uniform distribution of traffic among the 4 classes of flow. We compare the lower bound with simulation results obtained by considering a system with capacity given by (4) and exponential flow size distributions. As discussed earlier, users with different radio conditions do not experience the same QoS at flow level, even if at packet level, when the number of TCP flows is fixed, each flow receive the same instantaneous throughput. This is due to the fact that with a randomly varying number of flows, a user has a non-negligible probability to be alone in the system, in which case he will transmit at full rate depending on his radio conditions.

6 Conclusion

We have investigated the fundamental relation between traffic demand and user-level performance in the downlink of a WLAN hotspot running the IEEE 802.11 MAC protocol. The proposed analysis accounts for the fact that users experience different radio conditions, and for the interaction between the MAC and the congestion control (TCP) protocols. Our results have been validated through simulations. The method can be easily generalized to more general traffic scenarios, where for instance, users can download and upload documents.
Fig. 2. Flow-level performance in case of homogeneous (left) and heterogeneous (right) radio conditions.

References